

WRITING TASK 1

You recently bought a large expensive item but when it was delivered to your home you found some problems with it.

Write a letter to the manager of the shop. In your letter

- Give details of what you bought
- Describe the problems with your item
- Say what you want the shop to do

Dear Sir or Madam,

The purpose of this letter is to bring into your attention a problem I faced with my purchase from your reputable shop. Last week, on June 23rd, I bought a silver Samsung flat screen TV, model number J721. Despite the fact that I was truly satisfied with the service from your esteemed shop assistants, I was immensely disappointed once the TV was delivered to our place.

Unfortunately, we found two major faults with the TV. First off, one of the required accessories which was stated in the manual was not present in the packaging. In fact, this model of Samsung TV has the virtual reality feature, and to my surprise the related cable for utilizing such a facility was missing in the original package. On top of that, I found two big scratches on the screen, which is badly disappointing and unexpected.

Although, I least expected to find such principal defects with my purchase, now that they have happened I anticipate they will be resolved as soon as possible. I want you to make necessary arrangements for the TV to be collected from my apartment for free and replaced with a flawless one right away. Since, my little son watches TV daily, I expect you to see to this matter with urgency.

Regards,

Ladan Shirdelpour

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Commented [w6]: Better adjectives could have been used: entirely, completely ...

Commented [w7]: What is the purpose of this collocation?

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WRITING TASK 2

People should be allowed you continue to work for as long as they wish, and not to be forced to retire at a particular age such as 60 or 65.

Do you agree or disagree?

Every country around the globe has its own unique system of recruitment and retirement. However, what is the common trend in the vast majority of countries is that employers and employees are normally retired after thirty or thirty five years of employment. In spite of the fact that such a phenomenon is quite usual, a group of people believe that they must be given the right to choose their age of retirement based on their preference. To the best of my knowledge, there are a significant number of drawbacks to such an eccentric belief.

The most compelling reason for my disagreement is the fact that it is attested that the knowledge of older people is mostly dated, since it gets more difficult to keep up with the state-of-the-art technologies as they grow old. For this reason, they do not possess the required ability to up-date their years old knowledge. What's more, due to recession in many countries and the fact that global financial status has greatly deteriorated in the recent years, the rate of unemployment has hit a new record. As a result, if the older people do not retire, younger generation will not have the chance to begin their career sooner in order to have an income for building up the foundation of an autonomous life.

Considering the physical stamina of the two generations, aged individuals lack the level of energy youngsters possess for performing well in their job. Frankly speaking, this is the way the nature works, the older one gets the less physical power they have. Besides, experienced workers mostly have a stable, acclaimed position in their careers, consequently, they might not be as eager as young people to move up the career ladder. It is noteworthy that the youth are looking for promotions in their jobs and naturally they are highly motivated to perform energetically with least amount of flaws in order to improve in their jobs. This fact makes them better candidates to be recruited by employer.

In brief, it should be reemphasized that younger generations should be provided with the opportunity to demonstrate and utilize their academic knowledge in practice at work. It is to be highlighted that such a purpose would not be achieved unless, the old workers retire at the typical proper age.

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